

Terms & Conditions

1. Acceptance of Order: Inscribe Australia will accept the order upon signature on this Payment Plan Agreement and receipt of the customer's official purchase order providing there is no deviation from the original quotation which outlines the scope of works and timeframe. Any changes will require re-negotiation of delivery times and prices.

2. Delivery: Delivery of the goods will be to the address as stated on the purchase order and should this be directly to construction site, our *Delivery Waiver Form* is required to be accepted and signed. Unless otherwise specified, the price quoted is for single shipment. Materials delivered from customer or his suppliers are verified with delivery ticket as to cartons, packages or items shown only. The accuracy of quantities indicated on such tickets cannot be verified and Inscribe Australia cannot accept liability for shortage based on supplier's tickets. Title for finished work shall pass to the customer until full payment has been cleared through our bank. In the event of the customer being declared insolvent the company may enter the premises of the customer and remove any goods supplied by the company for which payment has not been made in full.

3. Production Schedules: Production schedules will be established and adhered to by Inscribe Australia, provided that any liability or penalty for delays due to state of war, riot, civil disorder, fire, labour trouble, strikes, accidents, energy failure, equipment breakdown, delays of suppliers or carriers, action of Government or civil authority and acts of God or other causes beyond the control of Inscribe Australia.

4. Payment Schedules: Initial deposit of 25% is payable upon acceptance of project and receipt of purchase order. This will cover the purchase and preparation of materials, set up of jigs etc. and programming. The second 25% payment is due 7 days after the first delivery. The third 25% payment is due 7 days after the second delivery and the final payment is due PRIOR to dispatch of the final and completed order. If payment dates do not meet the above schedule, then delays with remaining order may occur. Late charges will also be charged at a rate of 1.5% per month in order to cover the down time of personal and equipment. We reserve the right to forward the full amount of all debt to a collection agency together with any additional costs we incur in the collection of the debt.

5. Warranty: Inscribe Australia guarantees all works produced onsite. Should you have any discrepancy with the quality of workmanship, you should lodge a claim within 7 days of the product being delivered. Inscribe Australia will rectify and issues promptly to ensure customer satisfaction. Damage caused by abuse, lightning and other acts of God, and any consequential or contingent liability is excluded from this warranty. Inscribe Australia reserves the right to visit the site of the installation or to request documentation of the claim before assuming any responsibility under the provisions of this warranty. Removing and re-installing repaired or replacement parts is the responsibility of the owner. Upon delivery, incidental blemishes and scratches are considered normal unless they can be viewed 1.5 meters or more under normal use conditions. Inscribe Australia assumes no liability for damage caused by careless handling or poor installation except for work completed by employees or agents of Inscribe Australia. Service to a damaged or malfunctioning sign or engraved product which has not been ordered or authorised by Inscribe Australia is not covered under this warranty. In the event the sign or engraved product has been damaged during shipping it is the responsibility of the buyer to refuse delivery causing the sign to be returned to the manufacturer for repair or replacement. The foregoing warranty is exclusive and in lieu of all other warranties whether written, oral or implied, including any warranty of merchantability or fitness for purpose.

6. Cancellation: In the event of cancellation of the order or part of, payment for all materials, preparation, labour and deliveries will remain the responsibility of the customer and must be paid in full.